

# THE IWEA IS PROUD TO ANNOUNCE...

## *Effective Communication Skills in the Workplace*

**Space is limited to the first  
thirty (30) registered  
participants!**



### **Location:**

Master Builders'  
Association  
(Lower Level  
Conference Center)  
631 Iron City Drive  
Pittsburgh, PA 15205



### **All Sessions will be:**

3:30 p.m. – 5:00 p.m.

January 16, 2018

January 30, 2018

February 13, 2018

February 27, 2018

March 13, 2018

March 27, 2018



### **The Leadership Quest**

*Presented by:*

*Len Petrancosta*

*COO, The Leadership Quest*



**IRONWORKER  
EMPLOYERS  
ASSOCIATION**

OF WESTERN PENNSYLVANIA, INC.

*Underwritten by the Ironworker  
Employers Association of Western  
Pennsylvania, Inc.*

*Effective Communication Skills in the Workplace* will be a six (6) session professional development seminar focused on internal communication (team/company) and external communication (customer/employer/owner) skill building.

These sessions will help you to understand your natural communication style and how to manage through other communication styles that may create conflict. Practical techniques to achieve better communication outcomes are central to all sessions and will be actionable right away.

Communication and change are two constants in every business. This seminar will benefit both new and well-established people in your organization. Differences between people will never go away – but tools to communicate more effectively and overcome natural communication differences will benefit you both personally and professionally. We urge you to take advantage of this learning opportunity.

***We will use the DISC assessment for a deeper understanding of your personal communication style.***

**Registration must be returned  
no later than December 20, 2017.**

***Please return by email, fax or U.S. Mail to:***

**Email:** ddaquelente@iwea.org

**Fax:** (412) 922-6856

**Mail:** Ironworker Employers Association, Foster Plaza 9  
750 Holiday Drive, Suite 615, Pittsburgh, PA 15220

**Name(s)**

**Email**

**Phone Number**

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